

Facility Manager

GLS Associates

GLS Associates, Inc. currently owns/operates 6 ice-rink facilities; **Haverhill** Valley Forum, **Lawrence** Valley Forum, **Chelmsford** Forum, **Malden** Valley Forum, **Hockeytown** USA Saugus and **Kasabuski** Arena Saugus.

GLS Associates, Inc is currently looking for a qualified Facility Managers. The Facility Manager will be responsible for delivering a high quality, well-maintained facility, focusing on ice quality, operations, safety, and customer satisfaction. In addition, they are responsible for developing a highly trained and customer focused staff that will help build customer loyalty and repeat business. It is essential to this position to be regularly available during standard business hours as well as night, weekend and holiday hours to meet with staff, facility users and vendors and be present for routine and special events. Full-time/ Year-Round position will include days, evenings, nights and weekends.

Qualifications: A minimum of 5 years' experience in the operation and/or management of ice arena facilities with at least 2 years in a supervisory capacity; Certification in Ice Arena Management, Operations, or Programming issued by iAIM, USIRA, or ORFA preferred; self-starter with ability to analyze situations and develop solutions to problems with minimal supervision, strong organizational skills with ability to prioritize multiple tasks and manage time effectively; outstanding interpersonal skills to motivate and lead a team; ability to communicate effectively both verbally and in writing; flexibility to work varying hours; must have a valid Driver's License.

If interested, please email resume to Daniel Roy – droy@valley-associates.com