

2025



SPRING
CONFERENCE &
TRADE SHOW

Portland, Maine

Schedule
EVENTS



Hotel: [Holiday Inn By The Bay](#)

Location: [88 Spring Street, Portland, Maine 04101](#)

Room Reservation:
Rate: \$169 / night
[Online Reservation Link](#)



Monday April 28, 2025

Operations & Risk Management Course Begins

Golf Tournament

President's Reception

Tuesday April 29, 2025

Welcome Breakfast

Operations & Risk Management Course Cont.

Breakout Sessions

Cocktail Hour

Awards Dinner

Wednesday April 30, 2025

Continental Breakfast

Round Table Discussions

Operations & Risk Management Course Concludes followed by Exam

Breakout Sessions

Trade Show

To Register Visit:

<https://neisma.finnlyconnect.com/Login>



Breakout SESSIONS

Tuesday 4/29 & Wednesday 4/30



Preventative Maintenance:

Part 1 Refrigeration Plant: Regular inspections, cleaning, and calibration of refrigeration systems ensure consistent performance and energy efficiency, protecting critical components from wear and tear.

Part 2 Boards/Glass and Facilities: Routine checks and timely repairs of boards, glass, and facility infrastructure prevent minor issues from escalating, maintaining safety, appearance, and functionality for both players and spectators.- Panel with industry leaders

Creative Programming - Creative ways to generate revenue!

Creative programming opens up opportunities for arenas and hockey venues to generate revenue beyond the ice.

Effective Business Communications:

Employee Retention, Fostering Better Relationships, and Listening Between the Lines - Presented by Lisa Fedick

Social Media- How it impacts the Employer/Employee Relationship

Health & Safety:

Achieving Cleaner and Healthier Arenas for your employees and patrons.- Presented by The Bullen Companies

Occupational Safety & Health Administration

Stop the Bleed - Presented by The Portland Public Health Division

Round Table Discussions

Hear from our industry professionals!



Operations & Risk Management

Provide your team with the right tools to be successful!



This course is the ideal class for any ice rink employee. Administrative and managerial staff will take away an in-depth knowledge on assessing risk and understanding potential liability, while operations staff will become more familiar with their role in safeguarding their facility through documentation, compliance with OSHA regulations, and the importance of indoor air quality. Presentations on energy management and new technologies, facility cleaning, and the importance of preventative maintenance, help round out this course.



EMPLOYEE
HANDBOOK

A teal-colored spiral-bound notebook with the words "EMPLOYEE HANDBOOK" printed in white capital letters on the cover.

Topics Included in Course:

- Facility Documentation
- Understanding OSHA
- Facility Walk-Throughs and Inspections
- Insurance Evaluation and Purchasing
- Indoor Air Quality
- Employee Policy Manuals
- Preventative Maintenance

This course will be 2.5 days.

4/28/25-4/30/25

Monday, 8:30-4:30 pm

Tuesday 9:30-4:30 pm

Wednesday 8:30-10:30 followed by the exam.

To Register Visit:

<https://neisma.finnlyconnect.com/Login>



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