

EVENTS

Schedule Of



Monday April 28, 2025

7:30 - 9:00 AM	Registration Open
8:30AM - 12:30 PM	Operations & Risk Management Course
8:00 AM	Golf Registration Opens @ Nonesuch River Golf Club
	9AM Shotgun
12:30 - 1:30 PM	Lunch
1:30 - 5:00 PM	Operations & Risk Management Course
2:00 - 7:00 PM	Registration Open
7:00 - 9:00 PM	President's Reception

Tuesday April 29, 2025

7:30AM - 12:00 PM	Registration Open
8:30 - 9:45 AM	Welcome Breakfast
10:00 - 12:30 PM	Operations & Risk Management Course
10:00 - 11:00 AM	Stop The Bleed
11:00-12:30 PM	Preventative Maintenance Part 1
12:30 - 1:30 PM	Lunch
1:00 - 5:00 PM	Registration Open
1:30 - 4:30 PM	Operations & Risk Management Course
1:30 - 2:30 PM	Creative Programming
2:30 - 3:30 PM	Employer/Employee Relationships
3:30 - 4:30 PM	Healthier Arenas for your Employees & Patrons
5:00 - 6:00 PM	Cocktail Hour
6:00 - 8:00 PM	Awards Dinner

Wednesday April 30, 2025

7:30 AM	Registration will be open all day
8:30 - 9:30 AM	Continental Breakfast & Round Table Discussions
9:30 - 11:00 AM	Preventative Maintenance Part 2
9:30 - 11:30 AM	Operations & Risk Management Course & Exam
11:00AM - 12:00 PM	Increasing Concessions Revenue
12:00 - 1:00 PM	Lunch
1:00 - 2:30 PM	OSHA
2:30 - 3:30 PM	Effective Business Communications
4:00 - 7:00 PM	Trade Show
7:00 - 9:00 PM	Farewell Networking Social



To Register Visit:

<https://neisma.finnlyconnect.com/Login>

Breakout SESSIONS



Health & Safety:

Stop the Bleed - Presented by The Portland Public Health Division

Preventative Maintenance:

Part 1 Refrigeration Plant: Regular inspections, cleaning, and calibration of refrigeration systems ensure consistent performance and energy efficiency, protecting critical components from wear and tear.

Creative Programming - Creative Ways to Generate Revenue

Creative programming opens up opportunities for arenas and hockey venues to generate revenue beyond the ice.

Effective Business Communications:

Social Media- How it impacts the Employer/Employee Relationship

Health & Safety:

Achieving Cleaner and Healthier Arenas for your employees and patrons.-
Presented by The Bullen Companies

Hear from our industry professionals!



Breakout SESSIONS



Round Table Discussions

Preventative Maintenance:

Part 2 Boards/Glass and Facilities: Routine checks and timely repairs of boards, glass, and facility infrastructure. Prevent minor issues from escalating, maintain safety, appearance, and functionality for both players and spectators. Presented by a panel of industry leaders

Creative Ways to Generate Revenue

Increasing Concessions Revenue

Health & Safety:

This presentation will cover some of the common safety concerns for rink operations. Some of the topics will be machine guarding lockout/tagout and ammonia. This presentation will also help attendees understand the basics of managing a safety program and how to address "unforeseen" hazards.

Effective Business Communications:

Employee Retention, Fostering Better Relationships, and Listening Between the Lines - Presented by Lisa Fedick

Hear from our industry professionals!

