

Part-Time Zamboni Driver(s)/Ice Rink Supervisor

Raymond J. Bourque Arena at Endicott College

Situated on a picturesque stretch of the Atlantic Coast on Boston's North Shore, the Bourque Arena is a year-round facility, as we are the home of our Nationally ranked Women and Men's DIII hockey teams. The Arena is also home to the Beverly Boys and Girls High School hockey teams as well as the Danvers Boys High School hockey team.

Ice Rink Supervisor at the [Raymond J. Bourque Arena](#) (Endicott College) oversees daily operations, ensuring a safe and clean environment by managing staff, maintaining the ice surface (including Zamboni/WM Shira operation), handling concessions, supporting events (like college hockey), and providing high-level customer service, often requiring flexibility for nights, weekends, and holidays.

Key Responsibilities

- **Daily Operations:** Opening/closing the rink, ensuring smooth shifts, managing staff (often student workers).
- **Ice Maintenance:** Operating the resurfacer (Zamboni/WM Shira – we have both) and edger, maintaining ice quality.
- **Customer Service:** Greeting guests, handling complaints, ensuring a positive environment.
- **Concessions:** Managing the concession stand, inventory, deposits, and supplies.
- **Event Support:** Assisting with game-day operations for college and high school games.
- **Safety & Maintenance:** Promoting safety, basic troubleshooting of facility equipment, and upholding standards.
- **Staff Supervision:** Training, scheduling, and directing student employees.

Required Skills & Qualifications (General)

- Flexibility (nights, weekends, holidays).
- Strong customer service, organizational, and time-management skills.
- Familiarity with hockey and figure skating needs.
- Ability to work in a fast-paced environment.

Typical Experience

- Previous experience in facility management, ice rink operations, or customer service roles.
- Experience with Zamboni operation (training often provided).

Pay rate: \$18-\$22/hour. Contact: ggibbs@endicott.edu and chosterman@endicott.edu